



HOW TO SWITCH YOUR INVESTMENT

- 1. Complete all the relevant sections in full. If you require any assistance in completing this form, please call us on 021 532 6969.
- 2. Please fax (021 532 6970) or email (unittrusts@foord.co.za) this Switch Form to Foord Unit Trusts (RF) (Pty) Ltd. Foord reserves the right to request additional information to verify information supplied in this Switch Form
- 3. Please notify Foord if ANY information that you provided in the original application has changed.
- 4. Business cut-off time for receiving instructions is 14h00. Instructions will only be processed once all required documentation has been received.

A. INVESTOR DETAILS

NATURAL PERSONS/LEGAL ENTITY

Investor’s full name \_\_\_\_\_ Investor number \_\_\_\_\_  
Identity/Registration number \_\_\_\_\_ Tel ( \_\_\_\_\_ ) \_\_\_\_\_

- ☐ Person acting on behalf of an investor\* ☐ Joint name registration

\* Legal guardian(s) or person(s) with power of attorney or mandate to act on behalf of investor.

DETAILS OF SECOND JOINT NAME OR PERSON ACTING ON BEHALF OF AN INVESTOR

Title \_\_\_\_\_ First name(s) \_\_\_\_\_ Surname \_\_\_\_\_  
Relationship \_\_\_\_\_

B. SWITCH DETAILS

Please select the appropriate fund and the number of units, or a percentage, or a rand value to be switched. Fund minimums apply.

Switches between Foord funds may have Capital Gains Tax consequences for the investor. Please consult your tax practitioner.

The Foord International Feeder Fund and Foord Global Equity Feeder Fund are **CLOSED** to switches in.

FROM:

FUND	ACCOUNT NUMBER	NUMBER OF UNITS	OR	PERCENTAGE	OR	RAND VALUE
				%	R	
				%	R	

TO:

FUND	ACCOUNT NUMBER	NUMBER OF UNITS	OR	PERCENTAGE	OR	RAND VALUE
				%	R	
				%	R	

MONTHLY DEBIT ORDER DETAILS

Monthly debit order to ☐ Remain on existing funds ☐ Switch to new funds

- NOTES:
- We may cancel your debit order if a transaction cannot be completed owing to insufficient funds.
  - Please allow at least 3 days’ notice for new or amended debit order instructions.

## C. COMPLIANCE AND COMPLAINTS

### COMPLIANCE

Please do not hesitate to contact us if you are not satisfied with the service received from Foord. A complaint must be submitted to the Compliance Officer at the contact address set out below. Foord will acknowledge the complaint in writing and will inform the investor of the contact details of the persons involved in the resolution thereof.

8 Forest Mews, 96 Forest Drive, Pinelands, 7405 | T: 021 532 6969 | F: 021 532 6970 | E: [complaints@foord.co.za](mailto:complaints@foord.co.za)

### COMPLAINTS

If an investor has a complaint about the advice given by a Financial Advisor, the investor has the right to address the complaint in writing to the Ombud for Financial Services Providers at the address below.

The Ombud is legally empowered to investigate and adjudicate complaints in a procedurally fair, economical and expeditious manner.

PO Box 74571, Lynnwood Ridge, 0040 | T: 012 470 9080 | F: 012 348 3447 | E: [info@faisombud.co.za](mailto:info@faisombud.co.za)

## D. TERMS AND CONDITIONS

1. This application, together with the Main Deed and the relevant Supplemental Deeds, will govern the legal relationship between the investor and Foord Unit Trusts (RF) (Pty) Ltd ("Foord"), the Manager of the Foord Unit Trust Scheme. It is at Foord's sole discretion to accept or reject the investor's application or subsequent investments or instructions. Foord may amend these terms from time to time, and shall publish the amended terms and conditions on its website, [www.foord.co.za](http://www.foord.co.za).
2. For the purposes of this agreement, unless the context indicates otherwise, the singular shall include the plural and vice versa, reference to a natural person shall include bodies corporate and vice versa, reference to any gender shall include the other gender and clause headings have been inserted for convenience only and shall not affect the interpretation of the agreement.
3. Collective Investment Schemes in Securities (unit trusts) are generally medium- to long-term investments. The value of participatory interests (units) may go down as well as up and past performance is not necessarily a guide to the future. Unit trusts can engage in borrowing. Foord does not engage in scrip lending. Commission and incentives may be paid and, if so, are not borne by the investor. A schedule of fees, charges and maximum commissions is available on request from Foord. All of the Foord unit trusts may be capped at any time in order for them to be managed in accordance with their mandates. The portfolio may include underlying foreign investments. Fluctuations or movements in exchange rates may cause the value of underlying international investments to go up or down. The underlying foreign investments may be adversely affected by political instability as well as exchange controls, changes in taxation, foreign investment policies, restrictions on repatriation of investments and other restrictions and controls which may be imposed by the relevant authorities in the relevant countries. A feeder fund is a portfolio that, apart from assets in liquid form, consists solely of units in a single portfolio of a collective investment scheme, which levies its own charges and which could result in a higher fee structure for these portfolios. A fund of funds invests only in other Collective Investment Schemes, which may levy their own charges, which could result in a higher fee structure for these portfolios.
4. The **total expense ratio (TER)** of a portfolio, which is set out in the latest Fund Factsheet, is a measure of a portfolio's annual expenses, fees and charges, expressed as a percentage of the average daily value of the portfolio. These expenses include the manager's annual fee, trustee/ custodian fees, audit fees, bank charges, trading costs including brokerage and securities transfer tax, legal fees, asset recovery costs, VAT and costs incurred in any underlying funds. Included in the TER, but separately disclosed, is a performance fee (or credit) resulting from overperformance (or underperformance) against the benchmark. A higher TER ratio does not necessarily imply a poor return, nor does a low TER imply a good return. The current TER cannot be regarded as an indication of future TERs. Performance return information and prices are always stated net of the expenses, fees and charges included in the TER. Foord's manager's charge varies between funds and between classes within each fund. The basis for calculation of the manager's charge is set out in the monthly Fund Factsheet.
5. The investor acknowledges the inherent risk associated with the selected investments and that there are no guarantees. The investor furthermore agrees that Foord will not be liable for the consequences of market influences and consequent changes in unit prices.
6. Unit trust prices are calculated on a net asset value basis. This is the total value of all assets in the portfolio including any income accruals less any permissible deductions from the portfolio. Permissible deductions from each unit trust portfolio include bank charges, trustee/custodian fees, audit fees, manager's annual fees, trading costs including securities transfer tax and brokerage, legal fees, asset recovery costs and VAT.
7. Units are traded at ruling prices and will be repurchased by Foord in accordance with the requirements of the Collective Investment Schemes Control Act and on terms and conditions set forth in the relevant Deed. The portfolios are valued daily at 15h00. The business cut-off time for receiving an instruction is 14h00. Should an instruction be received after 14h00, it will only be processed on the following business day, at the price determined on that day (excluding weekends and public holidays).
8. Investments will only be processed on receipt of monies or proof of deposit and all required documentation. No interest shall accrue to monies awaiting allocation.
9. Any units purchased as a result of a debit order cannot be repurchased, switched or transferred within 40 days of each investment date.
10. Statements and reports are sent to all investors on a monthly basis. Advice notes are sent on a transaction basis (excluding debit orders).
11. All redemptions must be requested on the prescribed form and will be executed following receipt and acceptance of such written instruction and subject to Foord's requirements having been met. Please note that in the case of redemptions, settlement may take up to 48 hours.
12. Investors wishing to redeem units amounting to more than 5% of the total market value of the relevant unit trust fund portfolio must provide Foord with at

least 7 business days' written notice of such redemption. If this notice is not received by Foord, Foord may treat such withdrawal as only having taken place on the 7th business day after such instruction is received. However, where the amount to be redeemed exceeds 10% of the total market value of the portfolio, the parties shall determine the actual date of withdrawal through mutual agreement between them.

13. Security cessions in respect of investments will only be recorded based on a number of units, and not in respect of any Rand amount.
14. Foord will not be responsible for any loss, consequential or otherwise, arising from changes in tax or legislation that may have an impact on the performance of the investments. Distributions may be subject to mandatory withholding taxes. Please consult your tax advisor regarding the potential tax consequences of this investment, which may include income and capital gains taxes.
15. Foord reserves the right to terminate this contract by giving 5 days' notice to the investor. Units shall be repurchased on the 5th day after notification of termination at the ruling price on that day. Any proceeds from the termination shall be paid into the investor's bank account given in the application form.
16. Investors must provide current contact details to Foord Unit Trusts. If an investor becomes uncontactable or if a distribution or redemption payment is rejected by the recipient bank, their remaining participatory interests will be considered to be unclaimed units. Foord will make reasonable attempts to contact holders of unclaimed units, which may include making use of an external tracing company. Related costs may be recovered from these investors. Unclaimed units will remain invested in the portfolio, until the units are claimed or transferred to another portfolio with Financial Sector Conduct Authority consent.
17. Foord is subject to the provisions of the Protection of Personal Information Act No. 4 of 2013 (POPIA) with respect to all information Foord obtains. Foord takes all reasonable technical and organisational steps to protect personal information received and to keep it confidential, including the use of encryption technology. Your personal information may be shared within the Foord group and with third parties, including the Trustee, administrators, verification services and tracing agents, as instructed by Foord, provided that Foord ensures adequate safeguards and/or contractually commits these third parties to process your personal information only as directed or required by law, applying measures that are at least as stringent as Foord's information security standards. Foord will use your personal information for the detection and prevention of fraud, money laundering and other crime or malpractice. Foord will disclose or report your personal information if and when required to do so by law or any regulatory authority, and to our employees or agents who require such information to carry out their duties.
18. Access to your personal information held by Foord may be requested by you or third parties. The Promotion of Access to Information Act, No. 2 of 2000, regulates and sets out the procedure for such a request and under what circumstances such access may be refused.
19. No indulgence granted by Foord shall affect or prejudice the rights of Foord, nor shall it be regarded as a waiver of Foord's rights.
20. Foord holds both professional indemnity and fidelity insurance cover.
21. Foord is a registered VAT vendor. VAT registration number: 4560201594.

## E. INVESTOR DECLARATION

- All information in this application form, and in all documents that have been or will be signed by me in connection with this investment, whether in my handwriting or not, is accurate and complete and forms the basis of this agreement.
- I will notify Foord promptly of any changes to the information provided.
- I understand that Foord reserves the right to request more information and to verify the information that I have supplied, and that the instruction will only be processed once Foord receives all the requested information.
- I warrant that I have full power and authority to make this application and to conclude this transaction, acting either for myself (individual) or on behalf of another person (individual or legal entity), with the necessary assistance where such assistance is a legal requirement.
- I have read and fully understood the terms and conditions of this investment.
- I am aware of the charges and fees, the total expense ratio, investment objectives, risk factors and income distributions applicable to my investment as set out in this document, in the Minimum Disclosure Document (which is available at [www.foord.co.za](http://www.foord.co.za)) and in other documentation provided to me.
- I acknowledge the inherent risk associated with my selected investment and I know that there are no guarantees on my investment capital, or the performance return of the investment and that this product offers no cooling-off rights. I am aware that the performance may be affected by changes in the market or economic conditions and legal, regulatory and tax requirements.
- I acknowledge and confirm that I am making an unsolicited offer to purchase units in the fund(s), and that Foord has not provided any form of financial advice.

- ☐ I consent for Foord to:
- Process my personal information only for the purpose of this application or as provided by law
  - Contact me by email and/or telephonically about this application
  - Retain my personal information only for the purpose of this application or as required by law.

- ☐ I confirm to Foord:
- I have informed Foord in writing of all changes to any information provided in the original application form.

- I authorise Foord to:
- ☐ accept instructions by facsimile or email and hereby waive any claim that I may have against Foord and indemnify Foord against any loss incurred as a result of Foord receiving and/or acting upon such facsimile or email



Signature	_____	Signature	_____
Name	_____	Name of joint signatory	_____
Date	_____	Date	_____

**SWITCH FORM**

NATURAL PERSONS/LEGAL ENTITY

FOORD UNIT TRUSTS (RF) (PTY) LTD

**F. FUND CHARACTERISTICS — CLASS A**

	FOORD FLEX INCOME FUND	FOORD CONSERVATIVE FUND	FOORD BALANCED FUND	FOORD FLEXIBLE FUND OF FUNDS	FOORD BOND FUND	FOORD EQUITY FUND
Investment Objective	To achieve high levels of income with some prospects of capital gain and low probability of capital loss over an investment horizon of 12 months to two years.	To provide conservative investors in retirement products with moderate inflation-beating returns over rolling three-year periods.	To grow retirement savings by meaningful, inflation-beating returns over the long term.	To provide unconstrained investors with meaningful, inflation-beating returns over the long term.	To outperform the FTSE/JSE All Bond Index over rolling three-year periods, with lower risk of loss.	To outperform the FTSE/JSE Capped All Share Index over the long term, with lower risk of loss.
Benchmark	110% of Alexander Forbes Short-term Fixed-interest Call Deposit Index (Stefi Call)	CPI plus 4% per annum *	Market value weighted average total return of the ASISA South African – Multi Asset – High Equity unit trust sector, excl. Foord Balanced Fund	CPI plus 5% per annum *	FTSE/JSE All Bond Index (ALBI)	FTSE/JSE Capped All Share Index (CAPI)
ASISA Fund Classification	South African – Multi Asset – Income	South African – Multi Asset – Medium Equity	South African – Multi Asset – High Equity	Worldwide – Multi Asset – Flexible	South African – Interest Bearing – Variable Term	South African – Equity – SA General
Suitable for South African Investors	<ul style="list-style-type: none"> <li>Seeking high income yields with some prospects for capital growth</li> <li>With low tolerance for capital loss over the investment horizon</li> </ul>	<ul style="list-style-type: none"> <li>Close to or in retirement</li> <li>Seeking medium-term, inflation-beating returns</li> <li>From a retirement fund investment product</li> <li>With a conservative investment risk profile</li> </ul>	<ul style="list-style-type: none"> <li>In pre-retirement build up or post-retirement draw down</li> <li>Seeking long-term, inflation-beating returns</li> <li>From a retirement fund investment product</li> <li>With a moderate investment risk profile</li> </ul>	<ul style="list-style-type: none"> <li>Seeking long-term, inflation-beating returns</li> <li>From an unconstrained investment strategy</li> <li>With a moderate investment risk profile</li> </ul>	<ul style="list-style-type: none"> <li>Seeking high income yields with prospects for capital growth</li> <li>With a moderate investment risk profile</li> </ul>	<ul style="list-style-type: none"> <li>Seeking a moderate dividend yield and long-term capital growth</li> <li>With a high investment risk profile</li> <li>And able to withstand investment volatility in the short to medium term</li> </ul>
Portfolio Orientation	A dynamic mix of listed and unlisted SA fixed interest securities and listed property counters, with some select foreign securities and active currency management. Weighted average duration is typically less than three years.	A medium to low weighting in JSE shares and includes exposure to listed property securities, bonds, money market instruments and foreign assets, principally via the Foord global funds.	A medium to high weighting in JSE shares, and includes exposure to listed property securities, bonds, money market instruments and foreign assets, principally via the Foord global funds.	Exploiting the benefits of global diversification, the portfolio continually reflects Foord's prevailing best investment view on all available asset classes in South Africa and around the world.	A broad spectrum of listed and unlisted SA fixed interest securities of variable durations, reflecting the manager's assessment of interest rate trends. Weighted average duration will typically be within two years of the ALBI's.	Quality JSE equities, listed property and commodity instruments that present compelling long-term investment value.
Foreign Assets	Direct investment in global hard-currency securities, with active currency management.	Principally via the US dollar-denominated Foord global funds domiciled in Luxembourg and Singapore, with select individual securities suitable to the fund's risk mandate.	Principally via the US dollar-denominated Foord global funds domiciled in Luxembourg and Singapore, with select individual securities suitable to the fund's risk mandate.	Exclusively via the US dollar-denominated Foord global funds domiciled in Luxembourg and Singapore.	N/A	N/A
Optimal Time Horizon	One to two years	Three to five years	Longer than five years	Longer than five years	Longer than three years	Longer than five years
Risk of Loss	Low in periods longer than one year, moderate in periods shorter than six months.	Low in periods longer than two years, moderate in periods shorter than one year.	Low in periods longer than three years, high in periods shorter than one year.	Low in periods longer than three years, high in periods shorter than one year.	Low in periods longer than three years, high in periods shorter than one year.	Low in periods longer than five years, high in periods shorter than two years.
Significant Asset Class Restrictions	<ul style="list-style-type: none"> <li>Maximum equity exposure of 10%</li> <li>Maximum property exposure of 25%</li> <li>Maximum offshore exposure of 45%</li> </ul>	<ul style="list-style-type: none"> <li>Maximum equity exposure of 60%</li> <li>Maximum offshore exposure of 45%</li> </ul> Complies with retirement fund investment regulations (Reg 28)	<ul style="list-style-type: none"> <li>Maximum equity exposure of 75%</li> <li>Maximum offshore exposure of 45%</li> </ul> Complies with retirement fund investment regulations (Reg 28)	None.	<ul style="list-style-type: none"> <li>Zero equity exposure</li> <li>Maximum offshore exposure of 45%</li> </ul> Complies with retirement fund investment regulations (Reg 28)	SA equity exposure between 80% and 100% with balance invested in cash and other JSE-listed securities

## SWITCH FORM

NATURAL PERSONS/LEGAL ENTITY

FOORD UNIT TRUSTS (RF) (PTY) LTD



	FOORD FLEX INCOME FUND	FOORD CONSERVATIVE FUND	FOORD BALANCED FUND	FOORD FLEXIBLE FUND OF FUNDS	FOORD BOND FUND	FOORD EQUITY FUND
	Complies with retirement fund investment regulations (Reg 28)					
Income Characteristics	High income yield, expected to exceed average money market yields.	Typically double that of the FTSE/JSE All Share Index dividend yield. Performance fees might reduce the income yield.	Typically double that of the FTSE/JSE All Share Index dividend yield. Performance fees might reduce the income yield.	Low to medium income yield depending on the asset allocation strategy employed as the foreign asset component is invested in non-distributing roll-up funds. Performance fees might reduce the income yield.	In line with prevailing weighted average South African bond market yields.	Similar to FTSE/JSE Capped All Share Index dividend yield. Performance fees might reduce the income yield.
Income Distributions	End-March, end-June, end-September and end-December each year	End-March and end-September each year	End-March and end-September each year	End-March and end-September each year	End-March and end-September each year	End-March and end-September each year
Initial, Exit and Switching Fees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fund Class	A	A	A	A	A	A
JSE Code	FOOFLA	FCFCR	FGBF	FFFCR	FOORBA	FEQF
ISIN	ZAE000313524	ZAE000042172	ZAE000042172	ZAE000116539	ZAE000313581	ZAE000042180
Fee Structure	Fixed	Uncapped fulcrum performance fee with up and downside participation, subject to a minimum fee. No fees charged when annual net-of-fee return falls below zero.	Uncapped fulcrum performance fee with up and downside participation, subject to a minimum fee	Uncapped fulcrum performance fee with up and downside participation, subject to a minimum fee	Fixed	Uncapped fulcrum performance fee with up and downside participation, subject to a minimum fee
Performance Fee Sharing Rate	N/A	10% Over- and under- performance based on one-year rolling returns	10% Over- and under- performance based on one-year rolling returns	10% Over- and under- performance based on one-year rolling returns	N/A	15% Over- and under- performance based on one-year rolling returns
Minimum Fee	0.5% plus VAT	No fees charged when annual net-of-fee return falls below zero.	0.5% plus VAT	0.5% plus VAT	0.5% plus VAT	0.5% plus VAT
Maximum Fee	0.5% plus VAT	Uncapped	Uncapped	Uncapped	0.5% plus VAT	Uncapped
Fee at Benchmark	0.5% plus VAT	1.0% plus VAT. A 1.00% fee is levied in Foord International Fund. A 0.50% fixed annual fee plus 15% performance fee is charged in Foord Global Equity Fund.	1.0% plus VAT. A 1.00% fee is levied in Foord International Fund. A 0.50% fixed annual fee plus 15% performance fee is charged in Foord Global Equity Fund (Lux).	1.0% plus VAT	0.5% plus VAT	1.0% plus VAT

\*Most recently available inflation data is used each day and accordingly, Consumer Price Index (CPI) data used will be lagged on average by five to six weeks.

For more information please refer to the latest Factsheet (minimum disclosure document), which is available at: [www.foord.co.za](http://www.foord.co.za)